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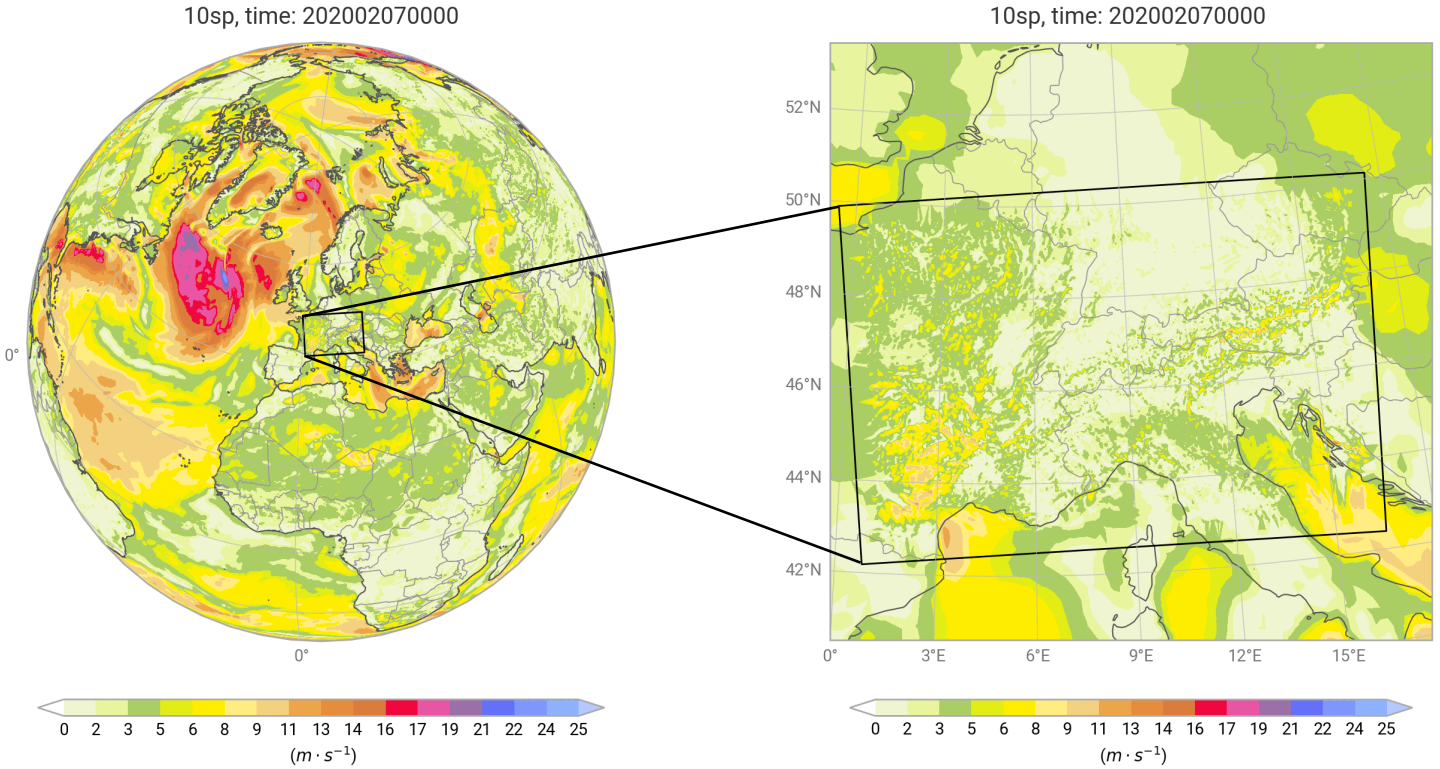
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AI and its impact on tomorrow's service delivery

Dr. Stefan Uhlenbrook – Director General MeteoSwiss

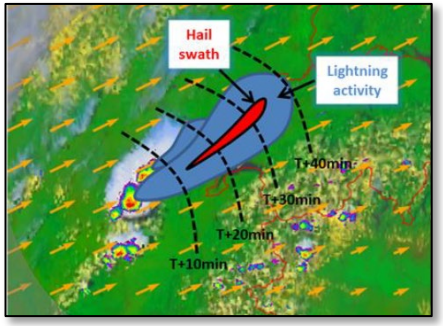
RA VI Regional Conference 2026 Bucharest - 1 October 2026

Varda – MeteoSwiss' ML-forecast model



The biggest opportunity is not one AI model
→ It is connecting AI across the entire value cycle

Impact of AI on tomorrow's service delivery





AI is powerful and allows to delegate certain tasks
→ But we cannot delegate our **public mandate**

AI will **change** how we deliver services
(more automation, speed and scale; a changing role for experts)
→ But **responsibility** and **accountability** do not change

The more we use AI, the even more important **trusted data**, rigorous **evaluation** and **operational resilience** become

AI transformation should be **collaborative** (=cost-efficient)
→ Not 50 independent (or competing?) transitions in RAVI

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